# vouch 🏠

# **Full application form**

**Property Address Applying for:** Time at Current address: **Reason for moving:** Title: **Claimed income Annually:** (Mr/Mrs/Ms/Miss) (Salary / benefits / pension etc) Name: Employment status: (Fill in the following section based on your choice below) EMPLOYED DOB: SELF EMPLOYED STUDENT **Current Address:** (if there for less than 3 years please use the Additional Notes RETIRED box to enter previous addresses and time there) Other - please specify Employed Company Name: **Email Address:** Job Title: Time in present position of employment: **Phone Number:** Contact Name: (eg line manager or HR Dept) Children & Age: Email Address: (3 Children - 3, 6, 10) Phone Number: Pets: Self Employed (Amount and Type) (If self employed you will need to provide at least one years worth of accounts, a letter from your accountant showing

# **Credit History Confessions:**

(Please details any CCJ's, Bankruptcies or IVA's whether settled or unsettled)

# **Residency type:**

(Private tenant, home owner, etc.)

# **Current Landlord or Agency:**

(If in rented accommodation please provide the following name, email address and phone number of landlord)

Name<sup>.</sup>

Email address:

Phone Number:

income or SA302 form, or a reference from your accountant)

# Student

(If a student you will be required to provide a UK based guarantor)

# Retired

(If retired you maybe asked for proof of funds eg savings or pension income)

You are required by law to provide Right to rent documents prior to moving into a property - full details can be found at vouch.co.uk

# **Additional Notes**

# **Tenancy declaration agreement**

If you could just take a minute to read the following declaration, when you're happy sign in the box, check you're happy to proceed and we can get things finished.

# Definitions

"Application"	the application made by a Prospective Tenant for a tenancy of the Property
"Consumer"	as defined by section 2 of the Consumer Rights Act 2015
"Dashboard"	Vouch's software hosting system
"Data Controller"	as defined by article 4 of the General Data Protection Regulation and the Data Protection Act 2018
"Guarantor"	a person who gives a guarantee of a Prospective Tenant's obligations under a tenancy agreement
"Landlord"	the person who intends to grant a lease of the Property
"Letting Agent"	an agent acting on behalf of the Landlord in connection with the letting of the Property
"Personal Data"	as defined by article 4 of the General Data Protection Regulation and the Data Protection Act 2018
"Property"	the property to be let
"Registration"	the process whereby the contracting party completes the online registration form provided by Vouch
"Right to Rent"	the right of a Prospective Tenant to rent premises within the United Kingdom as required by the Home Office and detailed in the Home Office's Code of Practice on the Right to Rent as may be updated from time to time
"Services"	the services that Vouch will provide to the contracting party as set out below
"Website"	www.vouch.co.uk
"We/Us/Vouch"	Vouch Online Limited, company registration number 10678036
"You/Your"	the contracting party completing Registration

#### Your privacy is very important to us!

**Your privacy is very important to us!** We promise to use the information you give us only for validating your application and associated tasks. Where you are successful, we will keep a copy of your data for the duration of your tenancy plus two years and where required by UK law. If you are unsuccessful in your application or choose to withdraw, we will remove your details from the system after six months of no activity – after all, who wants to fill forms out time and again? We will need to pass certain details about you to other people and companies – this includes the landlord or their agents, any refere or guarantor you've provided, Equifax for your credit check and also a Utility Notification Company to explain your obligations when moving in. They are also able to discuss and identify the best deals for you if you agree in the application form (don't worry – if you indicate you don't want to discuss the options then they won't pester you – that annoys us too!) If, in future, you want to know what information we hold about you, or have any other queries regarding data protection or your rights, all you have to do is ask – just send an email to dpo@vouch.co.uk and we can help resolve your query. You also have a right to lodge a complaint with the ICO if you wish.

#### Use of information provided by You

Vouch is a Data Controller as defined in the Data Protection Act 2018.

- In order to verify the contents of your Application, Vouch will need to share Personal Data with third parties and the Landlord and/or Letting Agent. Where it is necessary to do so, Vouch will comply with all aspects of the Data Protection Act 2018. 2.
- Vouch's data protection policy which is available at **www.vouch.co.uk** is 3. incorporated into these terms and conditions.
- Should it be necessary for Vouch to transfer Personal Data overseas, this information will only be shared within the EEA. Any such transfers will be made in full compliance with the Data Protection Act 1988. 4
- In order to complete your Application, Vouch will consult with a number of sources to verify the information that You provide. The third parties with whom it may be necessary for Vouch to share information relating to your 5 Application may include but are not limited to:
  - a. Your family, associates and representatives
  - b. suppliers and service providers including Utilitease and or Homeshift;
  - c. your or our professional advisors and consultants;
  - d. financial organisations;
  - e. credit reference agencies;
  - f. debt collection and tracing agencies;
  - g. employment and recruitment agencies:
  - h. central government.
- You agree to permit Vouch to approach third parties including those listed in clause 5 above. 6
- In particular, you agree that Vouch may provide a utility notification 7 company with Your Personal Data if your Application is successful. They may contact you thereafter to offer you support and assistance regarding your utilities services at your new home.
- You agree that Vouch may consult with a licensed credit reference agency regarding Your Application. You agree that Vouch may share such Personal Data with the credit reference agency as is necessary to carry out a search. 8
- 9 You accept that a credit reference agency may record the results of any search conducted in relation to your Application.
- You accept that the credit reference agency search may show how you conduct payments with other entities. You accept that from time to time 10
- this information may also be used for debt tracing and fraud prevention. You may request the name and address of the credit reference agency Vouch use to conduct a search and You may also ask for a copy of the information provided to Vouch as a result of that search. 11.

#### Signature:

- You acknowledge that if false or inaccurate information is provided by You and fraud is identified, details will be passed to fraud prevention agencies 12 to prevent fraud and/or money laundering.
- You confirm that You consent to Vouch contacting your referees using Personal Data which has been provided by You in the Application for the purposes of allowing your referees to verify and/or provide information about Your earnings and income, dates of employment and previous tenancies. You also confirm that You have their permission for us to contact them in order for us to obtain Your references. 13.
- Information may be sent to You and Your nominated referee(s) by email and SMS. This information will only be such as is necessary to identify You You confirm you are aware that information sent electronically cannot be 14 guaranteed to be secure.
- You acknowledge that Vouch cannot guarantee the security of any electronic communications relating to your Application. 15
- You confirm that you are aware that any tenancy granted to You as a result 16. of Your application will be subject to the provisions of the Housing Act 1988. Any resulting tenancy will be subject to the grounds for possession of dwelling houses let on assured tenancies contained in schedule 2 to the Housing Act 1988, in particular ground 17.
- As a result of the information you provide to Vouch and that Vouch obtains from third parties in connection with Your Application, You agree that Vouch may pass on all such information to the Landlord of the Property and/or the Letting Agent. 17.
- You accept that the results of such checks and searches that have been carried out by or for Vouch in connection to Your Application may be accessed in the future by Vouch if you apply for a tenancy again through Vouch 18. Vouch.

#### Documents establishing your Right to Rent

- In order to rent a property in the United Kingdom, You are required to 19 Supply documentation confirming Your Right to Rent property in the United Kingdom. The Application Process will only require You to indicate what documentation you intend to rely on to satisfy the Right to Rent requirements.
- You confirm that You are aware that You will be required to supply original copies of the documents demonstrating Your Right to Rent as requested by Landlord or Letting Agent. This does not form part of the Application Process. Vouch can provide no guarantee that such documentation will be accepted by the Landlord or Letting Agent. 20.

#### **Result of your Application**

- The decision as to whether or not to accept Your Application rests with the Landlord or Letting Agent. 21.
- 22 Vouch accepts no liability for any loss suffered by You in the event your Application is unsuccessful

#### Status of the Landlord or Letting Agent

You accept that Vouch cannot guarantee the accreditation status of the Landlord nor can Vouch guarantee that the Landlord or the Letting Agent acting on the Landlord's behalf holds any licences or certification as may be required by law including but not limited to a HMO Licence.

## Submitting Your Application

By ticking the box below you confirm that you have read and agree to 24 these terms and conditions

# Termination

- 25. You may terminate this agreement at any time.
- Vouch may terminate this contract with You where You are in breach of any 26. of its terms or where You have failed to perform Your obligations
- Vouch may also terminate this contract where Vouch decides, at its discretion, to withdraw the software system (whether on a permanent or temporary basis) or decides to no longer permit access to the Website by you (by use of passwords or changes of passwords or by other means). 27.

## Reliance on these terms and conditions

- Vouch intend to rely on these terms and conditions as being the terms and 28 conditions of the contract between You and Vouch. Any changes to the terms and conditions that You wish to make should be put in writing but no changes will be made to these terms and conditions without Vouch's written ägreement.
- Vouch reserves the right to change these terms and conditions at any time and any changes will be posted on our Website. Your continued use of our Website after such notification shall constitute your acceptance of those 29 terms

#### Law and jurisdiction

The validity, construction and performance of this contract shall be governed by English law and be subject to the exclusive jurisdiction of the English courts to which Vouch and You submit.

#### Third parties

31. For the purposes of the Contracts (Rights of Third Parties) Act 1999 this contract is not intended to, and does not give any person who is not a party to it the right to enforce any of its provisions.

## Contact Us

If You have any questions or comments about these terms and conditions, or you wish to make a complaint, please contact us: 32.

# a. by post to: Vouch, Broomhall Hall, 8-10 Broomhall Road, Sheffield, South Yorkshire, England, S10 2DR

- b. by email at: hello@vouch.co.uk
- c. by telephone on: 03303337272

Date: