

Covid-Safe Viewing Guidelines

From 13th May 2020, the Government allowed Residential Estate Agents and other Property Professionals to return to work and conduct their normal duties under a new set of Guidelines.

Here at Boatwrights we hold the safety of our Staff, our Clients and our Contractors in the highest regard and we have therefore formulated these simple Guidelines in relation to physical Viewings to comply with the Government's advice.

Before your Viewing takes places, you must read and understand the following so you:

- ⓑ Know in advance that you fulfil the requirements to enable your viewing to go ahead;
- ⓑ Understand how your viewing will be conducted including any restrictions; and
- ⓑ Appreciate the lengths we are going to, to ensure the safety of all of us.

- ⓑ Before the Viewing takes place, we shall ask you to confirm that you, and your household have not shown any signs of Covid-19 within the last 24 hours. We shall be asking our Sellers to confirm the same.
- ⓑ Once your appointment has been confirmed (usually on the phone), you will receive a text confirmation AND an email confirmation. Your email confirmation refers both to these Guidelines and to our general Covid Health & Safety Policy. Viewings will be limited to 20 minutes and we will respectfully decline shaking hands.
- ⓑ If you, or a member of your household, develops ANY Covid-19 symptom, you must advise us and cancel the viewing.
- ⓑ Where at all possible, the Owners will vacate the property for the duration of the Viewing. We will arrive in good time to unlock the property, open all internal doors & some windows.
- ⓑ At the viewing, we will wear appropriate PPE (gloves and mask) for the entire appointment. We will have anti-bac hand gel available for you to use before and after the viewing.
- ⓑ You will not be permitted to touch anything during the Viewing and therefore do not require gloves. Wearing of a mask in an occupied property is mandatory however.
- ⓑ Sadly, no more than 2 people will be permitted to attend the Viewing and they should ideally be from the same household.
- ⓑ Social distancing must be practiced at all times.
- ⓑ Any documents required (e.g. a brochure) can be provided to you in digital form after the Viewing, sent from the office.
- ⓑ When we return to our vehicles after each Viewing, we will safely dispose of our gloves and use hand-gel to give our hands a good wash. We will also wipe any equipment we have used during the visit.
- ⓑ Sadly, we will be unable to transport to or from any Viewing.



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